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Charles Van Doren
Encyclopaedia Britannica
425 North Michigan Avenue
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Dear Mr. Van Doren:

Following are some observations made at the West Coast Computer Faire which took place last month in San Francisco.

The changes in the faire over the last seven years are an accurate reflection of what has happened in the area of personal computing over the same time period. When the event began in 1976 it was largely a hobbyist convention. Now, while there are still a number of booths selling electronic parts and other mysterious items, these booths are few in number and look vaguely out of place next to the streamlined, fancy displays associated with major trade shows and the giant consumer shows such as stereo, photography and automobiles. On Friday there were 26,000 people in attendance and while there were many of your basic 17 year-old computer freaks, the vast majority seemed to be ordinary people, either recently new to computing or contemplating their first major purchase. As far as exhibitors go, they seem to be evenly divided between manufacturers of hardware (computers and/or peripherals) and publishers of software applications and books. Three of the biggest manufacturers - Apple, Atari and IBM - did not take booths at the faire. Rather they let the peripheral and software manufacturers show off their computers in the course of demonstrating peripherals and software. Most of the excitement at this year's faire was at the software booths.

Move over Apple. Atari and IBM are here

Last year most of the peripheral manufacturers were demonstrating their products on Apples (and to a lesser extent on Radio Shack computers). This year Radio Shack was well in the background and Atari and IBM seemed to be everywhere - if not equal to Apple then certainly closing fast. Short of an unforeseen newcomer, I expect these three companies to dominate the consumer/educational market in the years to

come. In the \$500-1500 range, both Radio Shack and Commodore/Pet seem to have missed the boat with computers that are incapable of high resolution color graphics, an absolute necessity in the consumer/education market. Both of these companies have color computers in the low end of the market (under \$400), but these machines are not sophisticated enough to run much of the software that people are excited about, and they are not capable of being upgraded to any significant extent. Texas Instruments has a dandy little computer that sells for around \$400 with excellent graphics, sound etc. but with a "child-size" keyboard which causes people to vastly underestimate its capabilities. On the market now for several years, it has never achieved much popularity.

From the mix of products shown at the Faire (and from what I know of the three companies) it looks as though Atari is aimed squarely at the "family" and school market, IBM at the small business and family-with-need-of-small-business-applications-market, while Apple is positioned somewhere in between. Apple is currently ahead in the schools but Atari is aggressively coming up from behind. Realistically, any software publisher wanting to reach a significant percentage of the home/education market will have to publish their programs so that they are compatible with all three machines. Going exclusively with either Apple or Atari would be OK in the short run, but you wouldn't want to have too restricting an arrangement. That is, even if your programs were to be exclusively for Apple or Atari at the beginning, you would want to make them available for other machines after a reasonable period of time.

LOGO has arrived

The big topic at this year's convention in the area of software was LOGO, LOGO, and more LOGO. A year ago LOGO was not available on any microcomputer. This year there are three LOGO programs for the Apple, one for Texas Instruments and versions coming for Atari and undoubtedly IBM. The commercially available LOGO's are much more sophisticated than the program you and I saw at MIT. They all support color graphics. I saw a program written by a six year-old involving the animation of a street scene that was quite remarkable. The development of LOGO for the home/school microcomputer represents the most powerful movement in microcomputing today. Most significantly it represents a philosophy which recognizes the importance of understanding how computers can best be used to promote learning. LOGO supporters ("logoists") have come out sharply against the drill and practice type of courseware which uses the computer to

"teach at" the student. In its place the "logoists" suggest that the computer can be far more powerful in situations where the child or adult determines the pace, direction and subject matter to be learned and furthermore that often the student can learn best in the course of "teaching" the machine, rather than the other way around. One of the most important aspects of this outlook is its answer to the question, "Who's in charge here" as it applies to the relationship between the user and the computer. The LOGO view is that the computer is essentially a device for releasing human creativity while the traditional courseware producers seem comfortable with the the computer as "super-trainer." Both approaches may be able to teach addition and subtraction with equivalent results, but programs based on the outlook exemplified by LOGO both encourage creativity in thinking and reinforce an appropriate sense of human-computer relations. The contradiction between the "logoists" and the traditionalists was a strong underlying theme which popped up often. It is going to be a year or two before we start seeing learning programs using LOGO or similar languages*, but when they come, they will undoubtedly transform the face of educational computing.

The important thing for EB in this is to recognize the direction educational software is likely to take during the next several years. The big publishers that have begun producing microcomputer software (McGraw Hill, Scott-Foresman, Random House etc.) are heavily into drill and practice materials that are mainly an adaptation of traditional textbooks to an electronic medium. While at this early stage almost any sort of software will find a market (and one can safely guess that there will be "some market" for such unimaginative efforts for a long while) we are soon going to see a second generation of educational software based on LOGO and other languages which both children and adults will find far more exciting and challenging than what is being put out today. It seems to me that the last thing EB should do is to jump on the drill and practice bandwagon and put out yet another program teaching "state capitals" and birthdates of presidents. Perhaps EB could skip this level entirely.

* Until recently I thought LOGO was mainly for children and primarily for the generation of graphics. I now realize that LOGO is a very powerful all-purpose language. Frequently these days, you hear people talking about LOGO (or Kay's Smalltalk which is closely related) replacing BASIC as the most common general language.

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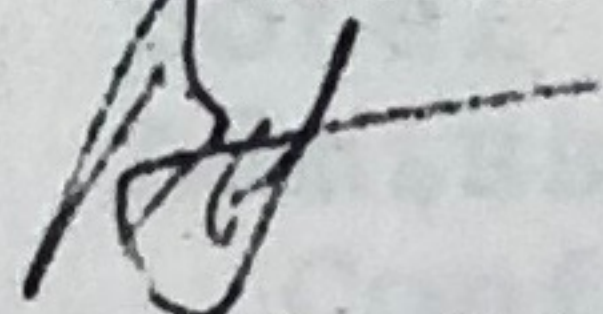
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market and so it may have been seen as inappropriate at a consumer oriented event. (Looking at this from the other direction, it seems quite significant that none of the major publishers has yet begun to market software aimed at the burgeoning home market. I think they are "missing the boat." Either they will catch on, or the opportunity will be seized by other less myopic companies, small and large.) Secondly, the market for books about computing is tremendous. A man from McGraw-Hill claimed that at this point, even in computer stores, revenues from book sales are about 1/2 of software sales. This is especially remarkable when you realize that the average software package runs anywhere from \$30 to \$150. It leads one to think that at this point people are doing more reading about computing than actually computing.

EB had its usual convention sales booth at the Faire. It might be interesting to hear what kind of response they had at an event like this?

I hope some of this is useful, at least as food for thought.

Sincerely yours,



Bob Stein